

Hello All,

We hope everyone is having a fantastic summer and enjoying the summer rays. We can't believe it is already time for our newsletter again! The time has gone by so quickly, and so we've racked our brains trying to figure out what we've been doing the past 6 months. We've managed to identify some things we have done worth reporting, and so we hope you enjoy our newsletter. See all of you some time soon.

Susan and Glen

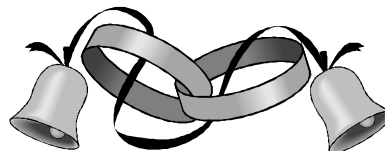
The G & S Gazette

Issue 2

July 1, 2000

The Wedding Prep

Our wedding is fast approaching. Only two more months and I'll be Mrs. Scott. What a strange feeling, sometimes I can't believe that we're actually getting married but it is a great feeling. The wedding plans have been going very smoothly and things are getting done well in advance due to my anal-organization. The wedding invitations have been sent out to 160 people and the RSVP's are coming in...people are coming!! We wish we could invite everyone, it was difficult for the two of us to decide on who to invite but we had to make some cuts. Though some of you may not be able to attend our wedding, we wanted to share some of the wedding preparation details with you. The invitations were handmade and we had some friends and family over in late-April to help glue, cut, and assemble invitations. Thank you to Agnes, Kim, Tara, Rita, Jim, Ellen, and Nancy for taking the time to help make the invitations. You were all a tremendous help. Without your help, we would have spent weeks making the invitations



ourselves.

Our wedding is at an Anglican church in North Burnaby on September 16th and our wedding reception will be at the Atrium Inn. The dinner is a buffet with a Chinese/Western flavour. Our colours are chosen for the wedding. During the ceremony, it will be mainly a plum/white colour scheme, and in the evening it will be red/white/gold. We are slowly making the decorations and flowergirls' headpieces, keeping things fun and simple. We have met with our minister and we have come up with the wedding program that will involve some singing (so you can all warm up your voices for the evening). Our

attendants have been selected with two of Glen's friends being his bestman and groomsman, and my sister and cousin to be my attendants. Glen and his attendants have their tuxedos. I have my dress and the traditional Chinese red dress for the evening. The flowers have been ordered from a floral shop in Vancouver, and the wine is almost selected. We're in the process of making the thank-you's and programs. We are just waiting for our final numbers to complete the final details of the cake. Glen is working on the music for the reception and trying to incorporate

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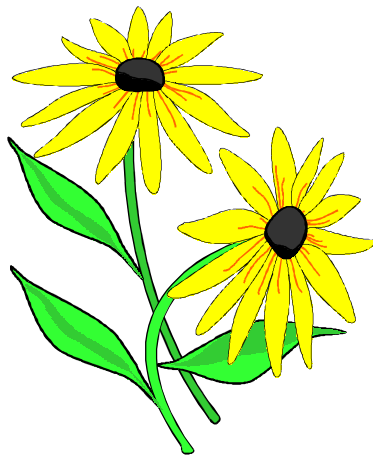
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Springing into Summer

The last 6 months have passed quickly and unfortunately we haven't had a chance to do much hiking. So what have we been up to?

January we celebrated New Year's Eve with some friends. Had a scrumptious dinner and we played a murder mystery and Trivial Pursuit in the wee hours of the night. The murderer in the murder mystery was Glen. Glen did an excellent job of acting and no one even guessed he was the murderer (hmm... should I be worried??). We had a fun evening with great friends and food. Also in January we did a marriage preparation course through an Anglican Church in West Vancouver and attended the Wedding Fair at the Hyatt. The wedding preparation was very interesting. We discussed our communication styles, conflict resolution, and personality types. Many of the items we discussed, Glen and I had covered in previous courses that we have taken through Toastmasters. It was very interesting to listen to other couples and learn from one another. The Wedding Fair at the Hyatt was an experience. We went on a Sunday afternoon, and we couldn't believe how busy it was. So many people



getting married this year, and this is only one session out of 9 sessions during the weekend. It was tight in the tradeshow area. That was the only wedding show that we went to, it was neat to see and do one time. In late January, my sister came back from Taiwan to visit for a week.

In March we did our first hike for the season. We did a hike to Pitt Lake. It was neat to see the lake from so far above--a very flat area when looking down. During one of the weekends in March we

went to Kamloops to visit Glen's parents. In April, we had our wedding invitation party and jewelry home party. I was able to pick up some pieces of jewelry for the wedding. During Easter weekend, I was baptized at the Anglican Church that we attend. Glen was my sponsor or my "godfather" which he seems to get a chuckle out of saying. It was a lovely service. Glen's parents, brother's family, and my Aunt and Uncle attended. Thank you for your support. During the month of April to June there was a bit of traveling for Glen especially to computer conferences (more informa-

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The Wedding Prep (Continued)

everyone's song suggestions for the dance in the evening. Other than that we don't know if we've missed anything... hopefully not, or we better figure it out soon! The wedding preparation has been really exciting and heaps of fun. The only stressful part of the preparation was doing the gift registry at the Bay and Sears. It was very time-consuming going to each floor and determining colours. After about 7 trips to the store, it was completed.

We have finalized our honeymoon plans.

We will be leaving on September 19 to go to Dubai in the United Arab Emirates (Middle East) for 2 weeks and will be doing a 2 night stop-over in London. We will be staying with my brother and sister-in-law in Dubai. We are very excited about our trip and looking forward to it, since it will be our first opportunity to travel internationally.

We would like to thank our parents who have been wonderfully helpful and supportive with suggestions and ideas.

Susan's Update

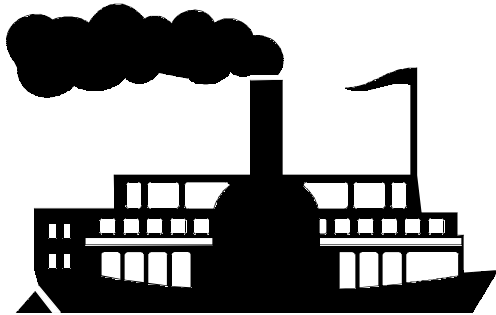
The last 6 months I have been taking part-time courses at BCIT working towards a Marketing Management Certificate. I have completed 3 courses to date and have 12 more courses to go. This past term I took a Marketing Communications course and Professional Sales course, which are both pre-requisites. The professional sales course was quite the experience. I thought the instructor was very knowledgeable but very authoritarian-like, which turned me off when listening to him. I thought the course was very drawn out and if anyone is taking a professional sales course I would highly recommend trying to

do the course in 1 week instead of a 12 week period. The marketing communications course was really neat. We analyzed the different mediums that can be used when doing promotions. I found it extremely interesting analyzing ads and finding out the cost of advertising. Overall the certificate has been great so far and I am looking forward to taking courses again. The thing I really enjoy about BCIT that it isn't as stressful as university. It may have to do with the fact that I already have a degree and this certificate is just icing on top of the cake. Work has been going well. I've been doing my regular coordinating duties at Telus Fitness and I've been working with some personal training/post-rehab

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Springing into Summer(Continued from page 2)
tion in his update).

On the May long weekend we drove to Kamloops and played tourist. It was a wonderfully relaxing time. We went on the Wanda Sue Paddle Wheeler Boat which goes down the Thompson River. It was a windy day but it was fun. Glen took me to Mission Flats which is pretty



much the dump area of Kamloops. It was a stinky area and the only site I remember seeing was a naked man with a hat and rubber boots walking his dog in Mission Flats. I guess he was camping in the area with his trailer and decided to walk his dog. Needless to say we drove out of the area pretty quickly. I would not recommend that area to be a high tourist attraction. We eventually went to another lookout point in Kamloops and had a little picnic. It was definitely an amusing weekend. We returned to Vancouver by taking the Duthie Lake road, which goes through Cache Creek, Lillooet, and Pemberton, before coming back to Vancouver through Whistler.

During the month of June we attended a friend's wedding. Congratulations to Evelyn and Mike. Our other big news for this month was we became property owners at Shushwap Lake, which is about an hour away from Kamloops. We bought a 1/3 acre lot in Anglemont. At the bottom of our lot is Anglemont Golf course, so if you are ever golfing there, we are above hole 6. We are about a 10 minute walk down to the lake. The lot is full of trees right now and there is a nearby creek and waterfall. We were not planning to purchase a summer recreation property for quite awhile, but the price on the property was such an incredible deal that we had to buy now.

We probably won't be building anything for a few years, but we will likely get the septic tank in the upcoming year since we had the land inspected before we bought, and the permit saying the land could have a septic tank is only good for one year. We went to our new property in mid-June and did some measurements of where we would put our cabin and did some cleaning up of the area. We will have a view of the golf course and a view of the lake through the trees. We hope to build a 2 bedroom cabin approximately 800-900 square feet. Glen's Mom and Dad made us a sign with our names for the property, so we hung the sign on a tree. Thanks Mel and Bill for doing the sign. We're very excited about the new property and looking forward to working on it in the upcoming months and years.



Rafting on the Nathatlatch River in mid-July. Glen is in the front left, Susan is third on the right. Friend, Mike is in front of Susan

Glen's Update

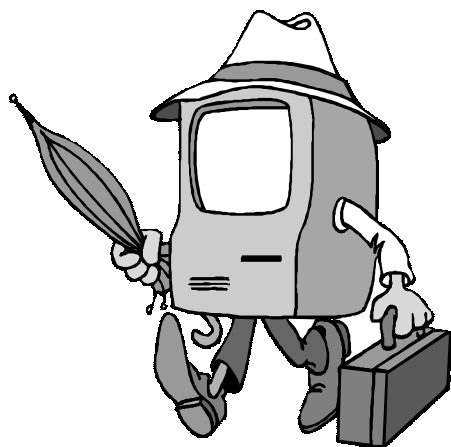
As mentioned earlier, the year started off with my being a murderer. A whole investigation happened and I wasn't even suspect. It was a lot of fun and I recommend the game to anyone with a passion for mystery stories.

My employment at Sideware Systems continues, working on Internet business software. Last newsletter I wrote I had recently started at this company, during the last half year I have found my place and become fully productive.

This spring has been especially busy both in the office and out. In March I spent a week in Los Angeles "hawking the wares" at the Spring Internet World tradeshow. In late April I went to Virginia to work on integrating our product with a customer's software. I visited Sideware's US East Coast office in Herndon Virginia. Since being with Sideware I have been amazed that they had an office in Herndon since that was a place where I had spent a week many years ago when I was with EyeTel (Herndon is a little town of about 20,000 outside of Washington DC). I was totally blown away by the fact that on arriving in Herndon this time, I was booked into the same hotel that I had stayed in years ago. I was even more amazed when I recognized the building that the Sideware office is in because I had eaten in a restaurant downstairs when I was there years ago. In early June, I spent a week in San Francisco attending a computing conference called JavaOne. It was during this time that the first negotiations on the property we bought at Shushwap lake happened. Thanks very much to my local agents (Mom & Dad) who did the on-the-scene walk/talk and kept me informed via email while I was at work in the States.

Work has been busy and admittedly I haven't been able to do as much work from home over the Internet as I sometimes like.

For the interested geeks--I have an interesting story related to my home high-speed Internet connection. For the past few years I had been using Rogers @Home cable to connect to the Internet. At the start of the year the price of this system went up about \$10 a month. Knowing this was happening I put my name on a waiting list in December to get Telus's high speed alternative, ADSL (which they offer at the same price that



Rogers @Home used to be). In case you're not in the know about getting high-speed Internet from the phone company, the general rule anywhere in North America is that it can be quite the long arduous process (usually taking at least a couple of months from the time you put your name in). My good friend Kevin recommended that I phone them every month or two, and this will get

you signed up quicker. In February the person I talked to said the rumour was in March they might be able to offer me the service. In March they said it might be May before it could be offered. Hmm, just love this process of getting ADSL J!

Around this time a Rogers customer service representative phoned to see if I was "alright" with their price increase. It seems they would be like make it up to me and "soothe my pain" by giving me cable for \$10 a month rather than the usual \$20, just so they could make it up to me for their price increase. Gee, how kind!?! I've been doing fine without cable for years now, I think I'll keep it that way--Come on Telus!!! Where is that ADSL anyway?

Roger's price increase was right! The next month my Rogers bill went up another \$10. Gee, they're working hard to keep their customers!

Mid May, I phone Telus to find out if they can give me high-speed Internet yet. "I'm sorry, since you didn't respond to our offer earlier this month, we won't be able to offer it to you. I'll re-add you to our waiting list." "What offer?" "Oh, we sent out a mailing to customers in your neighbourhood on May 4th". "But I didn't receive that email." "Oh,

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training clients.

I've been doing the marketing for the fitness department at Telus which has been fantastic because I'm putting to use what I am learning.

We've come up with a plan for the next 1.5 years, now I have to figure out a way to implement all our programs... exciting!

I went back to Calgary for a weekend in May to visit my parents. We spent time

looking at wedding outfits and trying on the traditional Chinese dresses in Chinatown. I was able to purchase a red dress in

Calgary. It was a very nice trip spending time with my parents. These past couple of weeks I've been

addicted to sewing drapes for Glen's place. I'm hoping to get the drapes completed before the wedding. It's my first time sewing drapes and it is an interesting project. Lots and lots of material to deal with. Glen's

windows are very big especially the one that I am working on (8 ft x 10 ft). As I'm sewing, the fabric is starting to look like drapes as opposed to a big clump of material. Can't wait to finish to see the final product. So I'll be busy the next couple of months with weekend outings, going through my stuff to move to Glen's place, and final wedding details. The excitement just doesn't end... loving every moment!

Glen's Update (Continued from page 4)

it's too late now. I'll be happy to put you back on our waiting list so we can contact you when we have service available for customers in your neighbourhood."

May 4th? May 4th? Why does that day sound familiar (my computing mind was asking)? May 4th was the attack day for the infamous "I Love You" virus which crashed 2/3 of the world's email servers. The virus which caused probably 1/2 the mail sent that day to be not delivered. I just love the "think through" these big companies do when they're dealing with their customers.

One Friday night towards the end of May, Susan and I were looking forward to going out to dinner at Anton's (the pasta place just

up the street) with our friend Nikita. We were to meet her there at about 19:00. Then we'll spend the standard 30-45 minutes waiting in the endless Anton's lineup, before we're in for dinner. At around 18:45, I receive a phone call...

"This is Ted from Telus, just calling to make sure you're home before I'm over to do the installation" "What installation?" "Installation for ADSL, tonight is the night you scheduled it for."

"Scheduled it, I haven't even had a chance to order it--I'm still on the waiting list." "But I've got orders that you scheduled an installation for this evening." "How long does it take?"

"Usually about half an hour." "Come on over." So Susan went off to stand in the Anton's lineup, while I stayed home while Ted installed my high speed Internet connection. As he was leaving, he said "Just turn your computer on and type in the password you were given in your order confirmation email." Hmm, I never ordered, I don't have any confirmation email.

Out to a very enjoyable dinner at Antons where I joined Susan and Nikita just as they were being seated!

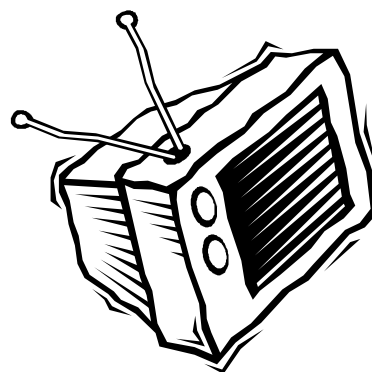
Early the next morning a call to Telus technical support "I've got ADSL, I didn't order it, but I'd like a password to use it" and on and on, and I was up with the cheaper phone company offering. It was kind of funny, because I did receive an email from them saying "Date sent: May

20 Your installation is scheduled for 7:00pm May 19th. Gee, that's helpful J.

The next week, I returned the cable Internet gear to Rogers and canceled my connection with them. "So you would you like to discontinue your internet, but keep the cable TV?" "But I don't have cable TV." So after returning from the Rogers store I phoned their Customer Service Line and talked to a very helpful Jeff. "You say you don't have cable TV?". A few weeks later my refund cheque arrived.

In general, I think I was a little happier with the Internet service I had been getting through Rogers, but I am happy to be paying less for the service from the phone company. Always an interesting anecdote when you're dealing with large companies J!

Speaking of TV... When Susan and I went into "low-spending-mode" last fall to prepare for this fall's wedding, we both started to put money away. This spring I realized that even though I was putting aside more money than usual in preparation for wedding expenses, I realized I was spending so little my regular savings account was starting to climb up. With some investment in RRSPs last year, this year's tax return was pretty good. Susan asked "What are you going to do with the money?" Thinking I might replace my ailing CD player, I phoned



my brother Jim for advice. "Why don't you get a DVD player? You can play CD's on it, plus you won't have to run 30' cables from your computer to the TV" he suggested (my computer has the DVD player which we use to watch movies, connected to the TV by this "ginormous" cable). For

anyone who has visited in the last few years, they'll know of the ribbing that has gone on. "Small Screen, Big Sound" poking fun at my DVD movie watching hooked up to my stereo and 14" screen.

Wait, why get the DVD player? Why not just a new TV. So it's in to Future Shop. With some careful budgeting it should be OK to get one of those gorgeous 32" Sony VEGA TV's. The shopping trip was quite humorous. The day we were there, it was about half an hour before closing. Salesman Mark was quite helpful, "A 32" Sony

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Glen's Update (Continued from page 5)

Vega, no problem. You'd like us to hold it until you can come back with a truck this weekend to pick it up? No problem. Here, let me run your credit card through... And if you'll please swipe your card here..." Five minutes later, "Hmm, that didn't seem to go through. Could you please swipe your card again?" Problem is, their terminals had just crashed and so doing an electronic sale was not possible. After a few more minutes of confusion... "I'll have to do a manual charge card slip, this'll just take a moment, I just need to find somebody who knows how to do it." "We can just pay for it when we come back to get it next weekend" "No, no, no problem, just hang on a moment." ("If you leave without paying for it, I'll be missing my commission" is what you could see going through his head). Five minutes later Mark is still running around... "Just looking for someone who knows how to do a manual credit card charge. Just wait a few minutes." A few minutes later he's back. "It's no problem for us, we can just pay for it when we come back to pick it up" we say. "No, just a moment. I'm finding somebody who knows how to do a manual credit card charge. Would you like a pop?" "What kind of pop?" Susan asks? "Oh, anything. I'll get you one

out of the pop-machine." "Sure, a root-beer. Oh, and a diet-Coke". "No problem". So now we're wondering around Future Shop pop in hand, about 15 minutes after the store has supposedly closed. Other salesmen see us, carrying a pop, "These must be big time buyers" you can see running through their heads. "Here, would you like a seat? Watch a movie? Listen to this surround sound?" Whatever section of the store we go into now, we're attacked by salesman "Would you like me to show you this cell-phone you've glanced at?" "Would you like to listen to this WalkMan?" Finally Mark figures out how to do a manual credit card charge and we're out of the store.

The next weekend we uneventfully pick up the TV using the parent's big truck (thanks much Mom & Dad). Movie watching hasn't been the same since! DVD rentals quite often (especially great with the Coke-Card deal that gets you two movies for the price of one and a Coke).

Susan's education in all things James Bond (one of my passions) continues, watching a DVD version of a James Bond movie once every couple of weeks. I'm very impressed that she's able to name all 5 actors who have played Bond in the official Bond movies!

Wedding plans have been coming along fine (as mentioned elsewhere). My assignments specifically are to look after the music for the dance, and a photo montage of our history. The music for the dance has been fun gathering together (using the CD player on my computer since as I mentioned earlier my regular CD player has been ailing). It was my prodding responsible for the included "What songs would you like to dance to?" card in the wedding invitations.

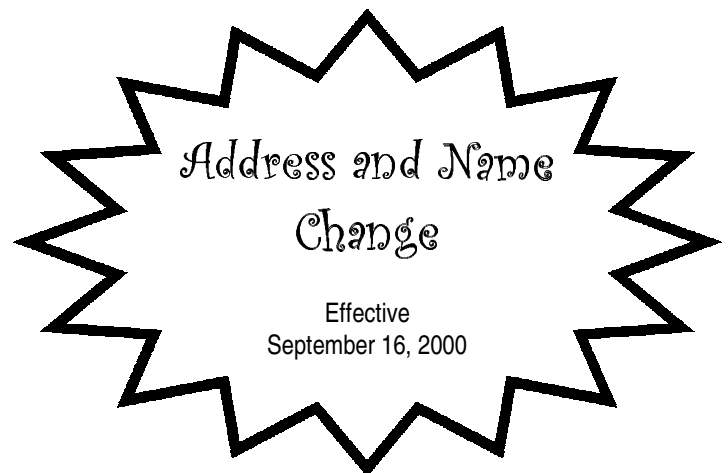
Gathering the songs has been fun, and with such a stream of RSVPs being returned, the newly requested songs add new challenge.

The photo montage hasn't been moving along nearly so well. I've collected pictures, but they're predominantly sitting in a big pile. Got to get going on it some time soon!

My involvement in Toastmasters has somewhat diminished in the last 6 months. I suppose my imminent wedding might have something to do with it. I still get out to meetings every so often, but not nearly with as much regularity as I used to.

The summer has been fun so far! I've got out for a few more hikes than Susan has since I've managed to sneak in a few while she's tied up with something else (I had a very enjoyable mud-slog with Rob and Kim while Susan was in Calgary). This past weekend (mid July) we had an excellent time going White Water Rafting on the Nahatlatch River (near Boston Bar) with some friends of ours (Mike, Shaun, and Don). An excellent time was had by all!

Like Susan, I'm looking forward to seeing many people, and the wedding and honeymoon coming off smoothly! Surprise? Surprise?
Until next time,
Glen



Mail to Susan Hui can be sent to:

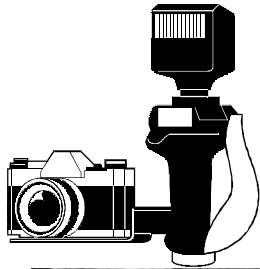
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Photos



right: Susan in big chair at Hell's Gate Airtram

below: Glen by stream on Pitt Lake hike



above: Tara, Kim, Rita, and Agnes helping at the wedding invitation party
left: Susan above Terrace River on our drive through Whistler/Pemberton from Kamloops

below: Glen on bridge at Hell's Gate Airtram



If you would like to see more photos from our spring or would like to see these photos in colour, then visit our website at:

www.homestead.com/glen_s/